



METCAD, CHAMPAIGN COUNTY 911
1905 EAST MAIN STREET
URBANA, ILLINOIS 61802
217-333-4348
<http://www.metcad911.org>

Updated: **April 30, 2025**

METCAD, Champaign County 911 is continuously hiring for Telecommunicator I. The ECOMM National test is required before moving forward.

Scores will be pulled the first week of every month.

- 1. Register, schedule the E-Comm Test and complete the application via NTN.** Incomplete applications will not be accepted.
- 2. E-Comm Test completion via NTN.** Candidates must receive the following passing scores to be considered:
 - a. Call Taker section: 53 or above
 - b. Notes section: 64 or above
 - c. Dispatch section: 43 or above
- 3. Typing Test completion via NTN, typing at least 35 words per minute, with at least 90% accuracy. NOTE: NOTE: Pass/fail determinations are made based on the Adjusted Words Per Minute score.**
- 4. E-Comm National Computer Simulations test via NTN.**
- 5. Attestation signed and submitted via NTN by uploading the signed document to your account (available [at this link](#)).**

Candidates successfully passing the steps above, will then be invited to move through the remainder of the hiring process which may include:

1. Telephone interviews.

2. In-person interviews.
3. Job preview sit along with a current Telecommunicator.
4. Reference and background checks.
5. Contingent offer of employment.
6. Drug screening, hearing test, psychological evaluation, and a fingerprint-based criminal history check.
7. Confirmed offer of employment.

Job Description: Performs emergency and non-emergency telephone and two-way radio communication work for police, fire and ambulance services; does related work as required. Click [here](#) for full job description.

Salary Information:

\$27.7688 per hour; \$57,759 per year.

Job Requirements:

- Must be 18 years or older by date of hire.
U.S. Citizen, or legally authorized to work in the United States (must meet I-9 requirements at time of hire).
- High School diploma, or equivalent by date of hire.
- Ability to work shifts, weekends, holidays, and overtime.
- Ability to solve problems and provide excellent customer service in stressful situations.
- Ability to acquire mandated certifications (i.e. Law Enforcement Agency Data Systems,
- Emergency Medical Dispatch, National Incident Management Systems) during the training phase.
- Experience with dispatching, customer service, and computer use are preferred.

Click [here](#) for additional information about this opportunity.

Job Requirements

[Copy Link To Job](#)